

EX PARTE OR LATE FILED

98-170

From: Barbara Sheridan
To: Mike Powell
Date: Sun, May 11, 2003 2:15 AM
Subject: FCC should do more re: wireless

RECEIVED

MAY 15 2003

Barbara Sheridan
2010 Swanee PI SE
Olympia, WA 98501-3130

Federal Communications Commission
Office of Secretary

May 11, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

The FCC needs to:

- Set service and billing standards, or let states set their own standards. I want an accurate and understandable bill. Get rid of the fine print and 'gotcha' clauses in cell phone contracts.
- Help me compare offers when I'm shopping for service by requiring standard, plain language disclosures of prices and terms in an easy to use format, similar to nutrition labels on food or the required disclosures on credit card offers.
- Require carriers to provide useful coverage maps, or disclose in some manner "dead zones" that consumers are likely to encounter in their local calling area.
- Ensure I have real choice by enforcing the number portability deadline of November 2003, so I can keep my phone number if I change carriers.
- Require carriers to grant new customers a reasonable trial period, allowing them to return the phone and cancel a service contract, without penalty, if they wish.
- Expand options for 911 use by requiring phones to use any strong analog signal available to it. Require the cell phone industry to stop dragging their feet in implementing wireless enhanced 911 (which will allow emergency call centers to locate callers.)

Thank you for your consideration.

Sincerely,

Barbara Sheridan

EX PARTE OR LATE FILED

From: Cynthia Lowney
To: Mike Powell
Date: Sun, May 11, 2003 5:17 PM
Subject: FCC should do more re: wireless

Cynthia Lowney
92 Grove Street
North Attleboro, MA 02760

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MAY 15 2003

Federal Communications Commission
Office of Secretary

May 11, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

Dear Chair Powell:

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*****My daughter was billed for over 3,750 text messages in a month's time....some were 30 in a minute!!!!!! I'm not sure how that is possible....over a hundred a day!!! Supplementing her bill by over \$200....her weekly income is that!!! If she and I were aware of their

billing techniques and strategies it would of only been \$10 a more a month!!!!I believe they charge by the letter...I'm still not sure. I'm very distraught over this bill and their hidden charges.***** Thank you for your consideration.

Sincerely,

Cynthia S. Lowney

EX PARTE OR LATE FILED

From: david austin
To: Mike Powell
Date: Tue, May 6, 2003 9:35 AM
Subject: FCC should do more re: wireless

david austin
4 oceans west blvd
daytona beach, FL 32118-5972

RECEIVED

MAY 15 2003

Federal Communications Commission
Office of Secretary

May 6, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration.

Sincerely,

david austin

From: Emirjon Fishta
To: Mike Powell
Date: Fri, May 9, 2003 1:25 AM
Subject: FCC should do more re: wireless

Emirjon Fishta
258 Dogwood Pl.
Plano, TX 75075-8910

RECEIVED

MAY 15 2003

Federal Communications Commission
Office of Secretary

May 9, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

Dear Chair Powell:

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Thank you for your consideration.

Sincerely,

EX PARTE OR LATE FILED

Emirjon Fishta

EX PARTE OR LATE FILED

From: eric engel
To: Mike Powell
Date: Wed, May 7, 2003 11:43 AM
Subject: FCC should do more re: wireless

RECEIVED

MAY 15 2003

eric engel
cedar street
somerville, MA 02144

*Federal Communications Commission
Office of Secretary*

May 7, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Thank you for your consideration.

Sincerely,

Eric

EX PARTE OR LATE FILED

From: Francis Sheridan
To: Mike Powell
Date: Sun, May 11, 2003 2:16 AM
Subject: FCC should do more re: wireless

RECEIVED

MAY 15 2003

Francis Sheridan
2010 Swanee Pl SE
Olympia, WA 98501-3130

Federal Communications Commission
Office of Secretary

May 11, 2003

Chair Michael Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

Dear Chair Powell:

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Thank you for your consideration.

Sincerely,

Francis Sheridan

EX PARTE OR LATE FILED

From: Janet Feldmann
To: Mike Powell
Date: Wed, May 7, 2003 8:15 PM
Subject: FCC should do more re: wireless

RECEIVED

MAY 15 2003

Janet Feldmann
1041 parkside dr
columbus, IN 47203-1326

Federal Communications Commission
Office of Secretary

May 7, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

Dear Chair Powell:

As a consumer, I believe the Federal Communications Commission (FCC) should do more to improve the services provided by wireless phone companies. Left on its own, the industry has not provided an acceptable level of service.

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Sincerely,

Janet Feldmann

EX PARTE OR LATE FILED

From: Janet Feldmann
To: Mike Powell
Date: Wed, May 7, 2003 8:16 PM
Subject: FCC should do more re: wireless

RECEIVED

MAY 15 2003

Janet Feldmann
1041 parkside dr
columbus, IN 47203-1326

Federal Communications Commission
Office of Consumer Affairs

May 7, 2003

Chair Michael Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

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Thank you for your consideration.

Sincerely,

Janet Feldmann

EX PARTE OR LATE FILED

From: John Parker
To: Mike Powell
Date: Fri, May 9, 2003 1:17 AM
Subject: FCC should do more re: wireless

John Parker
15125 sylvan St
Van Nuys, CA 91411-1918

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MAY 15 2003

U.S. DEPARTMENT OF JUSTICE
FEDERAL BUREAU OF INVESTIGATION

May 9, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

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Thank you for your consideration.

Sincerely,

John Parker

EX PARTE OR LATE FILED

From: Lawrence Vonckx
To: Mike Powell
Date: Thu, May 8, 2003 11:49 AM
Subject: FCC should do more re: wireless

Lawrence Vonckx
1051 S. Dunton
Arlington Heights, IL 60005-3152

RECEIVED
MAY 15 2003

Federal Communications Commission
Washington, DC 20554

May 8, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

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Thank you for your consideration.

Sincerely,

Lawrence Vonckx

EX PARTE OR LATE FILED

From: Lisa Manzi
To: Mike Powell
Date: Fri, May 9, 2003 4:10 PM
Subject: FCC should do more re: wireless

RECEIVED

MAY 15 2003

Lisa Manzi
3547 State Route 29
Salem, NY 12865

Federal Communications Commission
Washington, DC 20554

May 9, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

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Thank you for your consideration.

Sincerely,

Lisa Manzi

EX PARTE OR LATE FILED

From: Rebecca Lisi
To: Mike Powell
Date: Sun, May 11, 2003 9:56 PM
Subject: FCC should do more re: wireless

RECEIVED

MAY 15 2003

Rebecca Lisi
56 Walnut St.
Northampton, MA 01060

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON, DC 20554

May 11, 2003

Federal Communications Commission Chair Michael K. Powell
445 12th St SW
Rm 8-A204
Washington, DC 20554

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Rebecca Lisi